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Introduction

Navitas University Partnerships Europe (UPE) is fully committed to a policy of equal opportunities for disabled staff and students and aims to create an environment allowing all students to fully demonstrate their potential.

This policy is designed to be a supplementary document of the University Partner policy and/or processes on student wellbeing and disability support. The University Partner (and the College) will have a person or set of persons who manages the advice and support available to disabled student applicants and students including the admission on to a programme. Please see 'Key Contact' information below for details of both the College and the University Partner disability support contacts.

For more information on the University Partner policy and/or processes please see:

[Personal circumstances](#) | [Overview personal circumstances](#) | [Home SACC \(utwente.nl\)](#)

In the context of fair access and participation Navitas UPE is committed to recruiting students from all backgrounds to our programmes and providing a level of support to ensure that everyone has the opportunity to succeed on their pathway programme.

Navitas UPE has in place various policies and processes to support students at the College and where additional support has been identified, and subsequently arranged, the College will endeavour to maintain support of the student throughout their studies up and until progression to the University Partner. This includes placing a student on the Compass Programme so that they can be supported and monitored effectively by the right people and by the right means.

Key Contacts

Key team members for disability and wellbeing support are as follows:

- **College Disability and Wellbeing Contact(s):**

The College Disability and Wellbeing Contact - Admissions:

+31(0)53 489 1516 / general@twentepathway.nl

The College Disability and Wellbeing Contact – College Services:

Chelsea Adelina

+31(0)53 489 1515 / student.support@twentepathway.nl

- **University Partner Disability and Wellbeing Contact:**

The University Disability and Wellbeing Contact(s):

STUDENT AFFAIR COACHING & COUNSELLING

+31(0) 53 489 2035

sacc@utwente.nl

Vrijhof (building 47)

Floor 3 Room 316 (Red desk)

Definition:

A person has a disability if they have a physical or mental impairment that has a substantial and long-term adverse effect on their ability to carry out normal day-to-day activities Equal Treatment Act/ Algemene Wet Gelijke Behandeling adopted in 1994-03-02 (ILO).

Some students may already have a disability when they apply to a College whereas others may become disabled or become aware of an existing disability only after their programme has started. Others may have fluctuating conditions. Some students may be disabled temporarily by accident or illness.

As an organisation we assess each applicant based on the support they may require when declaring a disability. The Admissions Policy and details below outline the admission requirements when applying to a Navitas UPE College.

Admissions

Applications from candidates with disabilities will be assessed on the basis of academic suitability for the course in question but will also be subject to the ability of the applicant to meet any professional practitioner requirements.

If Navitas UPE or the College is unable to meet your additional needs or can only do so by compromising the learning experience which would disadvantage the applicant, we will endeavour to inform you as soon as possible.

The College's Admissions team are committed to developing educational opportunities, which can be accessed by all qualified applicants and, as such, the admission process is open to all persons with a disability, physical or mental, and specific learning needs.

The College strongly encourages applicants to fully disclose their disabilities, whether a mental or physical condition, as early as possible in order to ensure that any necessary support arrangements and reasonable adjustments to alleviate the effects of an applicant's condition can be considered, and where appropriate, made prior to arrival at the College. In instances where a disability or wellbeing concern is known in advance of the course of study it is advisable to declare this no later than on acceptance to the course (Acceptance Form). It is also encouraged that a known disability likely to affect the use or participation in ancillary activities associated with the Programme, or where it is likely to mean that special arrangements will be required (for example in relation to access, accommodation, travel), these be declared during the admission application stage.

The College Admissions Team will consider all applications in accordance with the Equal Treatment Act/ Algemene Wet Gelijke Behandeling adopted in 1994-03-02 (ILO) and any associated applicable laws, statutes, regulations and associated guidance. In accordance with this, the College may reject an application on the grounds of disability where:

- Necessary adjustments would not be reasonable either to the physical or staffing resource base of the College or University Partner.
- The College cannot guarantee the health and safety of the applicant for the times that they are not in timetabled sessions at the College.

Do you need to declare your disability?

If you do not disclose your disability at admission, Navitas UPE will not be aware of any additional support or needs you may have and thus no additional support will be provided to you upon arrival to the College.

We actively encourage you to disclose your disability as early as possible so that we can discuss your support requirements and ensure that we are able to provide adequate support.

If you do not disclose your disability until after you have registered with the College, the College will seek to support you to the best of its ability but cannot make any guarantees on meeting your additional needs. As per the terms and conditions of a student contract, if the applicant/student fails to notify the College of any such disability at the time of application or during the programme of study of which the College subsequently determines that it cannot support the applicant/student despite its ability to make reasonable adjustments, then the College may refuse the student's application, withdraw any offer that has been made or where an offer has been accepted, withdraw the student from the programme of study and terminate the contract.

Do you need to provide evidence of your disability?

If you need to access any adjustments to teaching and assessment practices such as extra time in exams, you will need to provide documentary evidence to confirm the impact of your disability to our admissions team. It is your responsibility to provide the appropriate evidence and to ensure that it is current and up to date, normally within a year of your application to Navitas UPE.

What evidence can you use?

Physical, sensory, mental health, and other medical conditions

In most cases a letter from an appropriately qualified medical practitioner confirming your disability and the nature of the difficulties it presents you with will be sufficient.

Examples include:

- Physical impairments (e.g., back injuries, arthritis, wheelchair users, dexterity difficulties)
- Sensory impairments (e.g., deaf, blind, serious sight or hearing impairment)
- Mental health difficulties (e.g., depression, anxiety disorders)
- Long standing illnesses or conditions (e.g., diabetes, epilepsy, chronic fatigue syndrome, digestive and bowel conditions, cancer, cystic fibrosis, severe facial disfigurement, HIV)

Specific learning difficulties and other cognitive impairments

Evidence requirements are more specific and rigorous. Essentially you will need to be assessed after your 16th birthday using tests designed for use with adults as opposed to children. The assessment will need to contain an assessment of your underlying cognitive ability as well as any areas of difficulty such as literacy and will need to be carried out by an appropriately qualified professional tutor or psychologist.

Examples include:

- Specific learning difficulty (e.g., dyslexia, ADD/ADHD, dyspraxia)
- Social impairment (e.g., Autistic Spectrum Conditions (incl. Asperger Syndrome))

University Partner

As well as making an application to study with a Navitas UPE College, you are also applying to study with the University Partner. As such, the College will liaise with the University to ensure that the relevant support required can be provided when you transfer to the University. Each individual case will determine whether this is addressed at the admission stage or at the point of transfer to the University. As far as possible, the confidentiality of all individuals declaring a disability or wellbeing concern will be respected by Navitas UPE.

On-Programme

Teaching and Learning

A key role the College has, is to prepare you for the University and studying in Higher Education. One of the key differences you may find between Navitas UPE environments and School/College is the independent learning culture in place within higher education. This culture applies to disabled and non-disabled students alike.

Reasonable adjustments are intended to minimise, as far as is reasonably possible, any adverse impacts a disability or disabilities might have on your capacity to access the teaching aspects of the College and typical examples would include:

- Access to course materials in alternative formats
- Class allocation based on accessibility
- Library support
- Tutorial and additional study skills

Examination and Assessment Procedures

Extensions to deadlines can be accommodated where necessary but this will be for relatively exceptional cases through a structural adjustment such as a reduced overall pace of study or alternative modes of assessment that is pre-planned, agreed and put in place from the outset.

A general option to seek extensions on an ad hoc basis is not available as it can lead to a cumulative and ultimately unmanageable backlog of unfinished work as the course proceeds and also completely undermines the necessary development of a systematic study habit. The Academic and Student Services team in the College are on hand to support you with time management skills.

However, if you do experience an unforeseen worsening of your condition that does affect your ability to complete work on time or sit an assessment then you are eligible for consideration under Extenuating Circumstances rules, in the same way as all students who fall unexpectedly ill while at the College.

The exact nature of any reasonable adjustments shall be determined by the specific needs of the student, but may involve adjustments to:

- a) Process of timed assessments - such as the provision of additional time, rest breaks, assessment in separate rooms, alternative formats, the appointment of a reader, scribe or amanuensis and use of word processing packages and assistive technology.
- b) Nature of all assessments – such as the substitution of an alternative assessment method where the maintenance of the existing method will place the student at a substantial disadvantage and such substitution will not compromise the rigour and comparability of the assessment.

Advice and Support

At the College, our Academic and Student Service Teams are here to support students with matters that may impact the quality of the student experience for all potential and existing disabled students. Please see the 'Key Contacts' section for details of local support.

This may include:

- Discussion and agreement on appropriate reasonable adjustments;
- Any examination or assessment concessions;
- Any alterations to teaching methods, where appropriate;
- Support managing assessment load and time management skills;
- Arranging liaison with the relevant team at the University, pending your progression.

Other participation activities on offer at the College to support students include:

- Operation of a rigorous system of attendance monitoring designed to identify students who are at risk of failing or withdrawing;
- A Compass programme that complements the attendance monitoring system and supports students who are at risk of academic failure or withdrawal;
- Availability of student support workshops on study skills, wellbeing and mental health, employability and cross-cultural communication challenges;
- Availability of personalised wellbeing and counselling services at Colleges and/or University Partners;
- Representation of the Student Voice through a range of forums including the College Enhancement Teams, Student Council and Navitas UPE Academic Board;

Further Information and Guidance

Further information, guidance and interpretation of this Policy should be sought, in the first instance, from the Key Contact(s) listed in this policy.

Other available information online includes:

[Personal circumstances](#) | [Overview personal circumstances](#) | [Home SACC \(utwente.nl\)](#)

Communication of the Policy

All staff must be aware of this Policy and must abide by its requirements. It will be published on the College website and on Policy Hub (Navitas Intranet) to ensure that it is available to all those within the Navitas UPE community who have a responsibility for the wellbeing students.

Data Protection

The College will only share personal information of an applicant or student where strictly necessary and in line with relevant legislation including the GDPR and the Personal Data Protection Act 2018. This may mean sharing information with the University Partner over an applicant or students' ability to be accepted on to a course of study with the College and University Partner where a disability has been declared. For more information about how we use your data, you can find the College's Privacy Notice on the College website.

Policy Review

This policy will be reviewed every two years unless there are internal or legislative changes that necessitate an earlier review.

The Policy was last reviewed in August 2026 by the Academic Board.

Annex A - Information Request Form (for students declaring a disability On-Programme)

Student Details			
Title	Student ID	Given name	Family Name

Physical, sensory, mental health, and other medical conditions		
Condition	<i>Please outline what your condition is.</i>	
Difficulties	<i>Please outline what difficulties this presents to your academic study.</i>	
Support	<i>Please outline support arrangements you would like in place for your study.</i>	
Have you attached the supporting documentary evidence from a qualified medical practitioner e.g., Doctor of Medicine? *	☐ Yes	☐ No

*Ideally, the letter/report should:

1. Identify the student's impairment, condition, or ongoing symptoms.
2. State whether the condition is expected to be short or long (over 12 months) term and whether it is likely to have an adverse impact upon the day-to-day activities normally encountered by a student.
3. Identify any associated medication/treatment and any relevant side-effects.
4. In cases where an impairment of cognitive function is suspected a thorough assessment report on the student's mental functions would also be desirable. This assessment should identify whether any identified learning difficulties are 'specific' or 'general'.

Specific Learning Difficulties and other cognitive impairments		
Difficulty or impairment	<i>Please outline what your difficulty or impairment is.</i>	
Difficulties	<i>Please outline what difficulties this presents to your academic study.</i>	
Support	<i>Please outline support arrangements you would like in place for your study.</i>	
Have you attached the supporting documentary evidence from a qualified medical practitioner e.g., Educational Psychologist?**	☐ Yes	☐ No

**Ideally, the letter/report should:

1. Identify the student's impairment, condition or ongoing symptoms.
2. The assessment should have been carried out since the students sixteenth birthday.
3. The assessment should include tests of cognitive ability